

Summary Report on Responses to ATIPPA Coordinator Questionnaire

S. 1 About the Process		Mostly Yes	Mixed	Mostly No	No Recordable Answer	Total
1	Applicants find the system created by the ATIPPA easy to use	55	47	4	16	122
2	Applicants are <u>not</u> bothered by the \$5 application fee	54	20	28	20	122
3	Generally, applicants find the processing fees reasonable	63	37	4	18	122
4	Generally, applicants are satisfied with the time it takes to process a request	60	35	8	19	122
5	Generally, applicants inquire about the progress of their outstanding access requests	26	30	48	18	122
S.2 ATIPPA in the Public Body You Work For		Mostly Yes	Mixed	Mostly No	No Recordable Answer	Total
1	My superiors in the public body I work for have a good understanding of the purpose and principles of the ATIPPA	63	32	21	6	122
2	Other employees in the public body I work for have a good understanding of the ATIPPA	44	41	25	12	122
3	All new employees are helped to acquire a good understanding of the ATIPPA	49	26	35	12	122
4	My superiors in the public body I work for are proactive in making information available	67	33	12	10	122

Summary Report on Responses to ATIPPA Coordinator Questionnaire

		Mostly Yes	Mixed	Mostly No	No Recordable Answer	Total
5	Steps are taken to ensure that all existing employees are up-to-date on ATIPPA practices and procedures	58	31	27	6	122
6	My superiors in the public body I work for consistently show their support for the ATIPPA to employees	62	37	16	7	122
7Q	Which one of the following statements best describes how the superiors in the public body you work for treat requests made under the ATIPPA?	Answer			No Recordable Answer	Total
7A.1	My superiors in the public body have made it clear to all employees that ATIPPA requests <u>must be responded to</u> in the initial 30-day time frame	63				
7A.2	My superiors in the public body have made it clear to all employees that ATIPPA requests <u>must be met</u> in the initial 30-day time frame	25				
7A.3	My superiors in the public body are slow in responding to ATIPPA requests	11				
7A.4	My superiors in the public body have asked me or others to find exceptions that will delay or prevent the disclosure of information	1				
		100			22	122

Summary Report on Responses to ATIPPA Coordinator Questionnaire

		Mostly Yes	Mixed	Mostly No	No Recordable Answer	Total
8	My superiors in the public body I work for are generally happy with the changes brought about by Bill 29	36	59	10	17	122
S.3 The Role of the Commissioner						
1	The public body I work for is aware of the role played by the Information and Privacy Commissioner in respect of ATIPPA	59	38	18	7	122
2	The public body I work for is supportive of the role the Commissioner plays	68	35	6	13	122
3	My superiors in the public body I work for have made it clear to all employees that they must co-operate with the Commissioner in his reviews and investigations	84	15	9	14	122
4	My superiors in the public body I work for encourage co-operative discussions with the Commissioner to facilitate release of information (informal resolution)	72	25	9	16	122
5	My superiors in the public body I work for would welcome increased powers for the Commissioner, including the power to make orders that would compel the public body to release the requested information	31	54	17	20	122

Summary Report on Responses to ATIPPA Coordinator Questionnaire

		Yes	No		No Recordable Answer	Total
6	As an ATIPPA coordinator, do you think giving the Commissioner power to order release in appropriate circumstances would improve the ATIPPA process?	63	45		14	122
S.4 Timeliness						
		Mostly Yes	Mixed	Mostly No	No Recordable Answer	Total
1	My public body regards the statutory timelines as guides, rather than absolute deadlines for providing information	30	34	48	10	122
2	My public body considers it a matter of pride to meet the legislated timelines for responding to access requests	79	31	3	9	122
3	My superiors in the public body I work for frequently remind staff of the necessity to meet timelines for responding to access requests	63	29	18	12	122
4	Access requests are attended to promptly by staff of the public body I work for	92	19	1	10	122
5	Superiors in the public body I work for make speedy decisions when they are asked to have input into access requests	62	38	8	14	122
S.5 Delays In Processing						
		Mostly Yes	Mixed	Mostly No	No Recordable Answer	Total
1	My superiors in the public body provide extra support to meet the demands resulting from access requests	50	35	22	15	122

Summary Report on Responses to ATIPPA Coordinator Questionnaire

		Mostly Yes	Mixed	Mostly No	No Recordable Answer	Total
2	My superiors in the public body show concern when access timelines are not met	74	21	9	18	122
3	My superiors in the public body check the progress of access requests	44	34	29	15	122
S.6 Political Involvement						
Q:	Which one or more of the following statements best describes how access to information requests are handled in the public body you work for <i>(Check as many as apply)</i>	Answer			No Recordable Answer	Total
A.1	When an access request is received, it is dealt with only by the officials concerned	85				
A.2	Political staff expect to be consulted on access requests	16				
A.3	There is a requirement that political staff be consulted on access requests	10				
A.4	The minister expects to be consulted on access requests	12				
A.5	There is a requirement that the minister be consulted on access requests	10				
A.6	Political staff and ministers have input into whether information is released or withheld	8				
A.7	Officials have the final say over what information is released	38				
A.8	The minister and political officials have the final say over what information is released	12				
		191			20	211

Summary Report on Responses to ATIPPA Coordinator Questionnaire

S.7	Access Coordinators	Yes	No	No Recordable Answer	Total
1	I feel that the public body I work for supports me and co-operates fully in the fulfillment of requests for access to information	100	10	12	122
2	I feel my public body respects my position as access coordinator	100	10	12	122
3	I feel my pay and position reflects the importance of my position as access coordinator	61	44	17	122
4	I feel up-to-date on the Practices and Procedures for coordinating access requests	80	30	12	122
5	If I have a question or issue in coordinating a request, there is someone I can ask for help	103	11	8	122
6	If the answer to 5 is yes, identify the source of help (ATIPP Coordinators could choose multiple answers)				
6.1	Office of Public Engagement	43			
6.2	Office of the Information and Privacy Commissioner	70			
6.3	Legal Adviser	39			
6.4	My Superior	40			
6.5	Political Staff	3			
6.6	Other	2			
	(Other responses include: ATIPP Office, Other Coordinators, Co-Worker, Other Public Body, Policy / Program Official, Communications Director, Cabinet Secretariat, House of Assembly, Privacy Analyst / Manager)				

Summary Report on Responses to ATIPPA Coordinator Questionnaire

		Yes	No	No Recordable Answer	Total	
7	I do other work in addition to my role as access coordinator	111	5	6	122	
8	I have been given direction that my access coordinator duties take priority over my other assigned duties	35	78	9	122	
9	If I suggest the public body should be making more effort toward fulfilling an access request, I am listened to	93	12	17	122	
10	If I disagree with the use of exceptions in denying or diminishing an access request made to the public body I work for, I am listened to	90	15	17	122	
11	I feel I am effective in my position as access coordinator	92	15	15	122	
12	I take pride in my position as access coordinator	98	7	17	122	
S.8	Type of public body you work for	Government Department	Government Agency	Municipality	No Recordable Answer	Total
	Answer	24	19	69	10	122